



**STEERING GROUP MEETING**

To be held on Wednesday 2<sup>nd</sup> March 2011

1pm – 3pm

Stopford House

Piccadilly

Stockport

SK1 3XE

**FAMILY SERVICES DEVELOPMENT PROJECT REPORT**

**ANALYSIS OF STATISTICS**

(Period covers December 2010 – February 2011)

| AUTHORITY    | NO OF FAMILY CALLS | NO OF PROF CALLS |           |          | TOTAL TIME ON CALLS |           | ISSUES RAISED |           |           |           |          |          |           |          |           |          |          |
|--------------|--------------------|------------------|-----------|----------|---------------------|-----------|---------------|-----------|-----------|-----------|----------|----------|-----------|----------|-----------|----------|----------|
|              |                    | C                | A         | ?        | Hrs                 | Min       | 1             | 2         | 3         | 4         | 5        | 6        | 7         | 8        | 9         | 10       | 11       |
| BOLTON       | 6                  | 1                | 1         | 0        | 2                   | 30        | 3             | 1         | 3         | 3         | 0        | 0        | 0         | 0        | 2         | 2        | 0        |
| BURY         | 6                  | 0                | 0         | 0        | 1                   | 48        | 3             | 0         | 1         | 1         | 0        | 0        | 0         | 0        | 1         | 0        | 0        |
| MANCHESTER   | 38                 | 4                | 6         | 0        | 14                  | 29        | 10            | 4         | 17        | 19        | 0        | 5        | 8         | 1        | 5         | 0        | 4        |
| OLDHAM       | 11                 | 1                | 1         | 0        | 4                   | 20        | 1             | 4         | 8         | 2         | 2        | 1        | 1         | 1        | 2         | 1        | 0        |
| ROCHDALE     | 7                  | 0                | 0         | 0        | 1                   | 36        | 0             | 2         | 3         | 3         | 1        | 1        | 0         | 1        | 0         | 0        | 0        |
| SALFORD      | 7                  | 0                | 0         | 1        | 2                   | 46        | 0             | 3         | 4         | 2         | 0        | 0        | 2         | 0        | 2         | 0        | 0        |
| STOCKPORT    | 16                 | 2                | 2         | 0        | 6                   | 52        | 2             | 0         | 11        | 10        | 1        | 0        | 1         | 1        | 1         | 2        | 2        |
| TAMESIDE     | 5                  | 1                | 0         | 0        | 2                   | 43        | 1             | 1         | 3         | 0         | 0        | 0        | 0         | 0        | 3         | 1        | 1        |
| TRAFFORD     | 12                 | 0                | 1         | 1        | 5                   | 53        | 3             | 4         | 6         | 5         | 0        | 0        | 0         | 2        | 2         | 1        | 0        |
| WIGAN        | 9                  | 1                | 0         | 1        | 4                   | 18        | 3             | 0         | 6         | 3         | 0        | 0        | 0         | 0        | 2         | 0        | 1        |
| OTHER        | 10                 | 0                | 0         | 0        | 2                   | 51        | 1             | 0         | 5         | 5         | 0        | 0        | 0         | 0        | 4         | 1        | 0        |
| <b>TOTAL</b> | <b>127</b>         | <b>10</b>        | <b>11</b> | <b>3</b> | <b>50</b>           | <b>06</b> | <b>27</b>     | <b>19</b> | <b>67</b> | <b>53</b> | <b>4</b> | <b>7</b> | <b>12</b> | <b>6</b> | <b>24</b> | <b>8</b> | <b>8</b> |

**KEY TO ISSUES RAISED**

1. Issues around diagnosis
2. Behaviour management
3. Family support
4. Support for adult with ASD
5. Respite (overnight accommodation)/Residential care
6. Benefits
7. Leisure
8. Transition (14yrs-19yrs)
9. Education
10. Mental Health – Children
11. Mental Health – Adults

## **OTHER ISSUES RAISED DURING THIS QUARTER**

Employment x 5  
Criminal Justice System x 4  
Driving lessons for person with ASD x 2  
Asperger Syndrome Service in Stockport x 2  
Adult Strategy  
Housing x 8  
Higher education x 2

## **ADDITIONAL FACE TO FACE CONTACTS**

Mari and Debbie had contact with:-  
6 parents at the Bury Parent Support Group  
4 parents at Millwood School in Bury  
20 parents at Manchester Post-diagnostic groups  
8 parents at the Stockport parent support group.

The number of calls was 152. This is a very high figure, slightly exceeding 150 for the last quarter and a typical 130. However, as this quarter includes the Christmas holiday period it represents a significant increase in calls.

The ratio of Family/Professional calls was 127:25, with professional calls reducing to a typical number down from 40 last quarter, and family calls correspondingly up from 110 to 127.

We have now introduced a split between children and adult professional calls (respectively 10, 11, with 3 unspecified).

Time on calls is also very high at over 50 hours (up from 43hrs) and well above our usual 35 to 40 hours.

Figures include 1:1 parent meetings in the office, and time spent answering parent e-mails.

Quite a number of calls on housing, employment and criminal justice in the last quarter. Children's mental health enquiries was also up - again possibly connected with recent NAS campaign and the report on CAMHS shortcomings.

## **DEVELOPMENT ACTIVITY**

### **BOLTON**

**Children's group**-The ASD Forum and Integrated Care Pathway group are both planning to look at the draft NICE guidelines in regard to Bolton's new Diagnostic Care Pathway. The ICP group is now moving onto address post-diagnostic input and support. The Forum group is working with adult services to support their awareness-raising initiatives for World Autism Day (2<sup>nd</sup> April 2011).

**Adult group** -Lots of activity since December re adult strategy. All the work streams, except employment and diagnosis, have met several times. Mari has presented to the Disability Partnership Board. The training group are having an event on 2<sup>nd</sup> April (World Autism day) consisting of information stalls in Victoria Square, an event in the library called the 'Human Library' consisting of people telling their "story" to people who are interested and a 'Listening event' regarding the adult strategy.

## **BURY**

**Children's group** -Has met once since the last Steering Group. Updated on the adult strategy. Information shared on services for children with ASD. Mari has attended a parent support group at Millwood.

**Adults group**- Strategy group has not met since December but due to meet again in March.

Mari has done some training with a team of social workers for adults and also attended the Bury Carer's Centre ASD support group.

## **MANCHESTER**

**Children's group** – Mari continues to attend the Children's hospital group. The group plans to raise awareness of the play therapy service for children with ASD on Friday 1<sup>st</sup> April to mark World Autism Awareness day on the 2nd April. They will have a stall in the foyer of the hospital.

Mari met with two people in Manchester Education to see if the project can do more regarding development in Manchester. It is hoped that some training may be delivered to school Governors.

Mari and Debbie have attended a number of post-diagnostic workshops in the past quarter.

**Adults's group** - Garry Parvin has written a draft Manchester strategy in response to the adult strategy on behalf of the group and the group are awaiting the Health & Wellbeing Board agreement to take forward the proposals.

## **OLDHAM**

The joint children and adults group have met twice since the last steering group. There have been big changes in the group, not least with several of the ASD specific posts being cut. There is a new autism lead for the authority, Mark Noble who has joined the group. Whilst restructuring is going on the group have not been able to progress much on the adult strategy but plan to do so in the next meeting.

## **ROCHDALE**

Mari has a meeting on Friday regarding the adult group. The children's group have not met for sometime.

## **SALFORD**

**Children's group** -Salford children's is due to reconvene at the end of March.

**Adult group** - There is a new chair for the group. Nigel Johnson. The group has met twice since the last steering group and are taking forward training, befriending and the idea of a 'Hub' as well as looking at the strategy requirements.

## **STOCKPORT**

**Children's group** -The group is looking at auditing their care pathway against the draft NICE guidelines. They are also looking at training needs within schools, particularly around alerting signs of ASD, and how these might be met. Possible templates for a one-page profile for all children with ASD following diagnosis will be shared at the next meeting.

**Adult group** - There has been internal discussions on the strategy so far and Mari has met with the strategy lead.

Mari is due to deliver some training around an adult with autism to a staff team.

## **TAMESIDE**

The group met in December but Mari was unable to attend due to illness. There have been two meetings of the User Involvement group and the group is looking at using online ways to share information and consult.

Mark Whitehead has been appointed as the new Tameside Autism Lead for the adult strategy.

## **TRAFFORD**

**Children's group** - The group has met once since the last steering group. The hope is to pilot the care pathway soon.

**Adult group** - The group has decided to become an Autism Partnership Board and has now met twice. They plan to hold a consultation event around the 2<sup>nd</sup> April on the adult strategy.

## **WIGAN**

**Children's group** - The care pathway has been launched on 28<sup>th</sup> January. The post for the co-ordinator had to be re-advertised but recruitment is currently underway.

**Adult's group** - The group held their second One Stop Shop event on 28<sup>th</sup> January and it was great success. There were around 120 people over the course of 6 hours. There were numerous stalls and training sessions were offered. Andy Burnham MP for Leigh opened the event and 3 out of the 4 Wigan MPs attended the day at some point. There was an overwhelming request for a social group and the steering group is now looking into how this can come about.

## **TRAINING**

The Adult Training Strategy group had to be cancelled due to number of apologies but Mari proposes the group meet more often and moves around to develop some of the specialist training material mentioned in the statutory guidance.

The children's group has met and viewed a first copy of the DVD made by Failsworth School. There are some very good bits in it but there are a few technical issues to be resolved. The group has also added to the resource list and plan to work next on developing parent training.

## **DEPARTMENT OF HEALTH UPDATE**

David Jones, the Deputy Regional Director, brought together 2 reps from each of the sub-regions in the North West for a meeting on 2<sup>nd</sup> February. Notes of the last meeting are attached.

## **YOU NEED TO KNOW CAMPAIGN**

The NAS is launching its next campaign on the needs of children with ASD and mental health problems. The launch is taking place in Tytherington, Macclesfield on 9<sup>th</sup> March. Please see attached forms.

Mari Saeki and Debbie Waters  
Project Officers, The Family Services Development Project  
The National Autistic Society