



THE NATIONAL AUTISTIC SOCIETY

FAMILY SERVICES DEVELOPMENT PROJECT

BUSINESS PLAN – 2009

C O N T E N T S

	Page No
Mission Statement	1
Guiding Principles	1
Objectives	1
Structure of the Consortium	2
Function of the Family Services Development Project	2
FSDP's Consortium-wide development targets (2009-2010)	3
Targets for Family Support Work in 2008	4
Longer term targets for Family Support Work (2008-2010)	5
Report of Activity NAS Family Services Development Project	6-10
Consortium-wide events	Appendix 1
Statistical information for 2008	Appendix 2

MISSION STATEMENT

- To work in partnership with all statutory agencies across Greater Manchester with the common aim of improving the lives of all people with ASDs and their families through the development of ASD competent, flexible and community-based services.
- To provide support and comprehensive, up to date and high quality information to parents, individuals with ASD and professionals throughout the region.

GUIDING PRINCIPLES

- A belief that all decisions affecting individuals with ASDs and their families including decisions about services should be made collaboratively and always in accordance with person-centred principles.
- A belief that individuals have a right to determine their own quality of life, and to live this with adequate support and the understanding and respect of their community.
- A belief that families and individuals with ASDs have a right to good quality information and support.
- A belief that individuals with ASDs and their families should be able to enjoy the same rights and access to opportunities as expected by the rest of the population.

OBJECTIVES

- Providing autism-specific expertise to assist our partners in the local authorities
- Informing and supporting the development of better local services
- Raising awareness of the very distinctive needs of people with ASDs and promoting and sharing good practice
- Informing, and thereby empowering families and individuals with ASDs to make positive choices that result in meaningful and equitable life opportunities
- Making a positive contribution to local and national policy with regard to people with ASDs and their families
- Bringing relevant legislation, policy and good practice guidance to the attention of all our partner agencies, and to families and individuals
- Promoting and contributing to ASD specific training opportunities and co-ordinating a consortium-wide training group

STRUCTURE OF THE CONSORTIUM

The Greater Manchester Autism Consortium in its current form has been in existence since 1998. The Consortium was formed with two primary aims: to provide information to parents and people with ASDs and professionals and to support the development of local services for people with ASDs and their families. The Consortium is made up of the 10 Greater Manchester local authorities, Bolton, Bury, Manchester, Oldham, Rochdale, Salford, Stockport, Tameside, Trafford and Wigan. Together they provide the funding and steer the Family Services Development Project. This project is run by the National Autistic Society and has a service level agreement with the Consortium.

In each area there is a multi-agency Autism Services Development Group attended and supported by a Project Officer. Each group is represented in the regional Consortium Steering Group. This steering group meets quarterly with the Project Officers from the FSDP and is chaired by a representative of the Greater Manchester Directors of Social Services on behalf of the Greater Manchester Association of Social Services. The current Chair is Veronica Jackson, Executive Director, Adult & Community Services in Oldham.

The collaboration is a unique model which has recently been highlighted as an example of good practice in a document commissioned by the Department of health (foot note).

FUNCTION OF THE FAMILY SERVICES DEVELOPMENT PROJECT

The process of developing better local services is very lengthy and complex and cannot be achieved without an understanding of the needs of both individuals' with ASDs and their families. The Project's direct work with families and individuals enables it to act as a catalyst for positive change by directly informing the development process of their needs. In the same way, our ability to support and advise people who contact the Project is strengthened by our local knowledge and relationships with professionals. A further dimension is the unique ability to take a regional perspective in both these areas, including opportunities to exchange information about good practice. The Project is part of the National Autistic Society's regional team for the North which strengthens its resources.

The FSDP CONSORTIUM-WIDE DEVELOPMENT TARGETS (2009-2010)

TARGET	REVIEW
To encourage local ASDG's to set their own targets and review these at the Annual Convention	January 2010 Reviewed targets Dec08- most groups decided to set targets outside of convention to ensure most appropriate membership available
To support where possible any development activity that we are invited to within Greater Manchester	January 2010 Reviewed target 2008- still not being invited to support development in some areas. Mari and Debbie to keep raising profile of project to ensure all authorities getting best value in terms of support of development
To encourage 50/50 funding of the project between Children's Services and Adult Services in all the consortium authorities.	January 2010 Reviewed target 2008- this issue to be raised with CSG members again and mentioned again in invoice letters for next year.
To encourage engagement from all the following agencies within the ASDG's- Health, Social Care, Education, FE, Connexions, Parents, Leisure, Youth services Adult Mental Health	January 2010 Reviewed target 2008- ongoing but some improved engagement by those groups in some of the groups.
To continue to seek funding for a Strategic ASD related Training Post in Greater Manchester.	January 2010 Ongoing

TARGETS FOR FAMILY SUPPORT WORK IN 2008

TARGET	DATE TO BE REVIEWED
To continue to answer or return all calls and emails within 3 days.	January 2010 Update Dec 2008- project team still on track with this
To follow up all calls with a letter of Information Pack, if appropriate, within a maximum of 2 weeks.	January 2010 Update Dec 2008-As above.
To develop and introduce an evaluation system for quality of information sent out.	January 2010 Update Dec 2008- Monitoring established Jan 2008 returns 100% satisfied
To send out information about the Project to key professionals within the 10 Greater Manchester authorities	January 2009 Update Dec 2008- Mail shot carried out for disability database early 2008,also sent revamped leaflet to all diagnosticians
To continue to produce a newsletter 3 x yearly and to distribute to relevant parties within the consortium and on the website.	3 editions completed during 2008- Will continue in 2009
To offer a minimum of 20 parent places on NAS run Parent Workshops each year.	January 2009 Update Dec 2008. 207 parents attended programmes in 2008 an increase of 75 on last year (a 36%increase)

LONGER TERM TARGETS FOR FAMILY SUPPORT WORK (2008-2010)

TARGET	REVIEW	RESOURCES REQUIRED
<p>To provide Drop-in Surgeries in each of the 10 authorities on a rotational basis to provide opportunities for face-to-face sessions or workshops.</p>	<p>January 2010 Update Dec 2008- Funding not found yet but will be liaising with newly appointed Resource Manager to see what we can establish</p>	<p>Dependant on additional funding. Project intends to try and identify fundraising opportunities.</p>
<p>To employ employ Bi-lingual Support Workers to provide at least 3 Drop-Ins a year alongside NAS Staff specifically for the BME communities within Greater Manchester.</p>	<p>January 2010 Update Dec 2008- As above</p>	<p>As above.</p>

NAS Family Services Development Project

REPORT 2008

REPORT OF ACTIVITY FOR THE DIRECTORS OF ADULT SOCIAL SERVICES

Summary of Family Support and Service Development Activity

In the table below ASDG refers to the main Autism Services Development Groups.

BOLTON	No of Meetings attended
Development	
ASDG (Children)	3
Sub-group	6
Special Interest Group	1
ASDG (Adults)	2
Care Pathway meeting	1
Family Support	Number of calls
Calls from Families about Children	13
Calls from Families of adults or individuals with ASD	14
Calls for professionals	7
Number of Bolton families on help programmes	18
Comment	
Calls from Bolton have increased this year but are still lower than we would like to see.	
BURY	No of Meetings attended
Development	
ASDG	5
Meetings with professionals	2
Other events attended, Transition event	1
Commissioning Workshop	1
Parent drop-ins attended	2
Parent Groups attended	3
Family Support	Number of Calls
Calls from families of children	13
Calls from families of adults or individuals with ASD	26
Calls from professionals	11
Number of Bury families on help programmes	12
Comment	
Calls from families of children appears much reduced this year compared to last but this is because one family had skewed figures last year. Call from adults has greatly increased.	

MANCHESTER	No of Meetings attended
Development	
ASDG (Children)	3
ASDG (Adults)	4
Sub-groups	9
Meetings with professionals	8
Transition event- Person Centred Planning	1
Family Support	Number of calls
Calls from families of children	117
Calls from families of adults and individuals with ASD	20
Calls from professionals	44
Post Diagnostic groups attended	6
Number of Manchester families on NAS help programme	25
Number of People attending above event on Person centred planning	20

OLDHAM	No of Meetings attended
Development	
ASDG	3
Meetings with professionals	6
Training event	1
Launch of ASD Books at Library	1
Post Diagnostic Groups attended	2
Drop-ins attended	1
Family Support	Number of calls
Calls from families of children	10
Calls from families of adults and individuals with ASD	6
Calls from professionals	7
Number of participants on help programmes	18
Comment	
Calls from Oldham are still lower than we would like which is why we have been looking to increase awareness of the project at events held in Oldham. We welcome other ideas to increase awareness.	

ROCHDALE	No of Meetings attended
Development	
ASDG (Children)	5
Sub-Group meeting	2
Social Group steering group	5
Family Support	Number of calls
Calls from families of children	29
Calls from families of adults and individuals with ASD	11
Calls from professionals	4
Post Diagnostic workshops attended	2
Number of Rochdale families on One day NAS help programme	56

SALFORD	No of Meetings attended
Development	1
ASDG (Children)	
ASDG (Adults)	4
Family Support	Number of calls
Calls from families of children	10
Calls from families of adults and individuals with ASD	10
Calls from professionals	14
Number of Salford families on help programmes	12

STOCKPORT	No of Meetings attended
Development	
Event for parents and adults with ASD	1
Meetings re the above	6
Presentation to Valuing People Partnership Board re above	
Meetings re ASD Partnership Project	2
Meetings re training	2
Fundraising Event for charity	1
Care pathway meeting	2
Post Diagnostic Group	1

Family Support Calls from families of children Calls from families of adults and individuals with ASD Calls from professionals Number of Stockport families on help programmes Comment Adult calls are unusually high bit this is because of the event held in June on the needs of adults with Asperger Syndrome.	Number of calls 59 34 18 10
--	---

TAMESIDE	No of Meetings attended
Development	
Meeting with professionals Care Pathway meeting attended Training for Connexions	6 1 1
Family Support Calls from families of children Calls from families of adults and individuals with ASD Calls from professionals Numbers of families from Tameside on NAS help programmes	Number of calls 13 8 10 14

TRAFFORD	No of Meetings attended
Development	
Meeting with professionals Care Pathway group	1 3
Family Support Calls from families of children Calls from families of adults and individuals with ASD Calls from professionals Number of Trafford families on help programme	Number of calls 32 22 12 13

WIGAN	No of Meetings attended
Development	
ASDG	2
Care Pathway group	3
Event for ASDG	1
Meetings with professionals	2
Steering group for ASD post	2
Family Support	
Calls from families of children	12
Calls from families of adults and individuals with ASD	9
Calls from professionals	3
Number of Wigan families on help programmes	9

SUMMARY INFORMATION

- We have taken 644 calls within this year which is an increase of 15% on last year.
- We have spent 207hrs 7minutes on those calls.
- This year we've sent out over 400 Information Packs.
- We have attended 122 meetings under development.
- We have attended 21 other regional events and meetings on development issues.

APPENDIX 1

The list below excludes any training or internal team meetings or activities around professional development of the team and relates only to development-related activities.

CONSORTIUM WIDE EVENTS

Events for people involved in the Autism Services Development groups, including some parents and individuals with ASDs

EVENT	DATE
Annual Consortium Convention	April 2008
Network Meetings for Chairs of ASDGs (2)	June 2008
CSIP Event on Diagnosis (Debbie Waters, Speaker)	November 2008

Events for parents within Greater Manchester provided by The National Autistic Society

One Day Help! Programme-	Bolton- May Bury- May Tameside- Sept Oldham- March
Help!2 Workshops	Bolton- Feb Rochdale- Nov (extra funded by parent fundraising) Manchester (Adult programme, national pilot) Nov
20 Hour help programm	Rochdale- July

Meetings attended by the NAS Family Services Development Project to raise awareness of autism

North West LD Psychiatry Special interest group	1
North West LD SALT group	1
Greater Manchester Police training	1
Meeting with Merseyside CPS service	1

Other Meetings/events which the NAS Family Services Development Project co-ordinated or supported

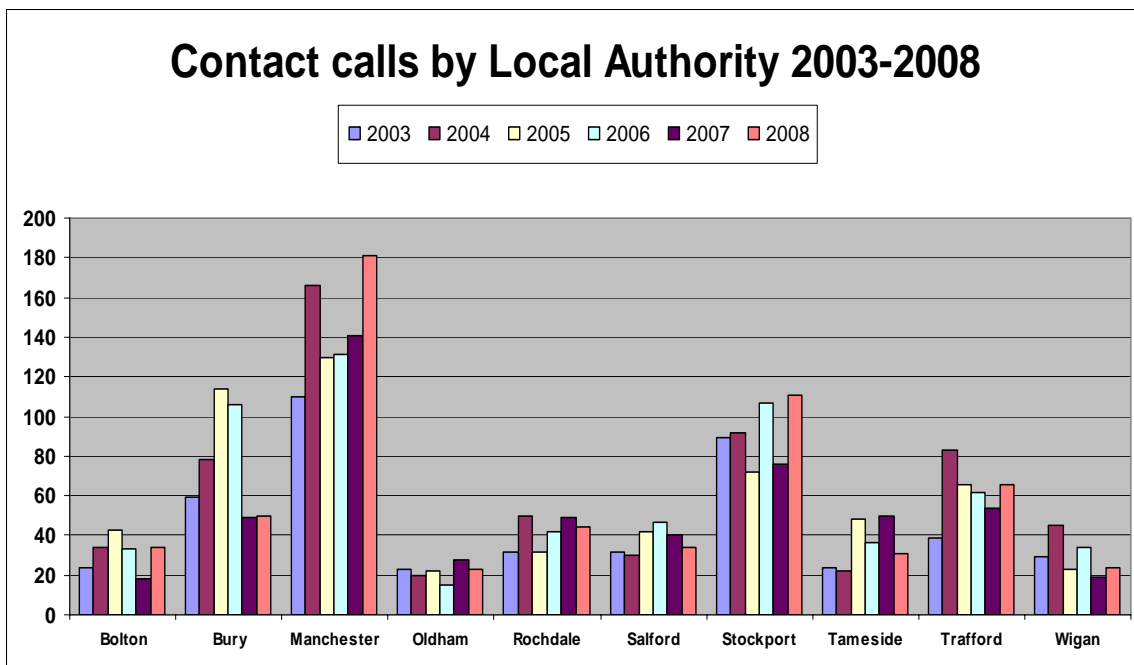
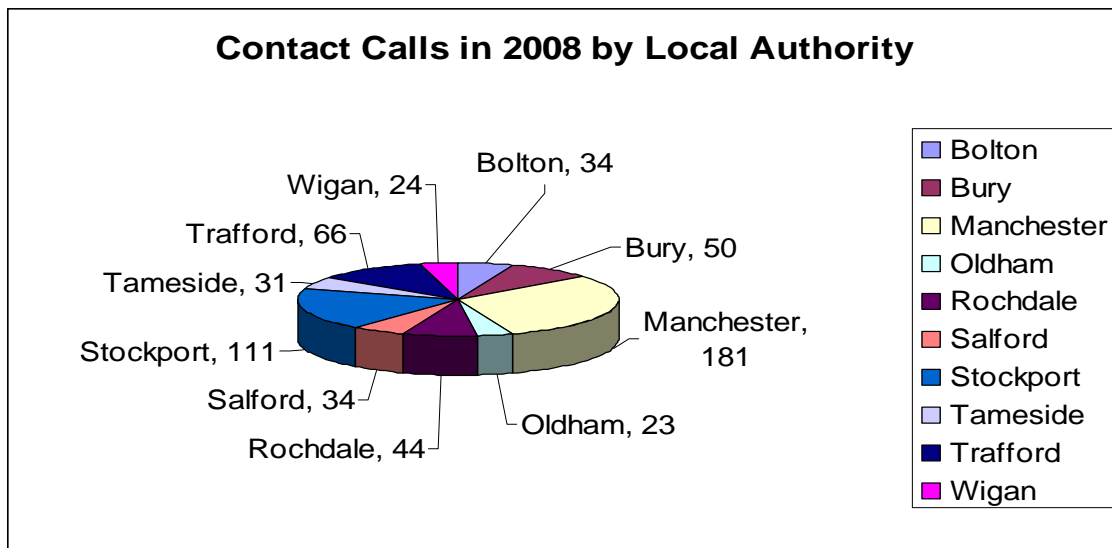
Consortium Training Strategy Group Meetings for Children (Mari Saeki, Chair)	4 meetings throughout 2008
Consortium Training Strategy group for adults (Mari Saeki, Chair)	3
Greater Manchester LD Training Group Event	May 2008
Meeting of above group	1
AutismGM Newsletter produced quarterly	3
CSIP IDA Project and Mental Health Project	9
Criminal Justice Forum	1
Clinical Psychology Special Interest Group	3
Parent Resource Network meeting	1
National Research Bid writing group with Manchester professionals	2

Mari Saeki & Debbie Waters

Project Officers- NAS Family Services Development Project (Dec 2008)

NAS Family Services Development Project

Report on contact calls 2008



GREATER MANCHESTER AUTISM CONSORTIUM

Statistical Information 2008/continued

